



Kalyani Charitable Trust's

SAPKAL KNOWLEDGE HUB

K. R. Sapkal College of Management Studies

Sapkal Knowledge Hub, Kalyani Hills, Anjaneri, Nashik-422213.



Facilities Feedback Analysis For AY.2023-24

Facilities Feedback Analysis

Purpose of Feedback Report:

The main purpose of this report is to foster an environment of continuous improvement and to enhance the quality of education and service provided by institutions. By gathering and analysing feedback, the Institution aims to:

1. Evaluate student Satisfaction: Assess the level of satisfaction across various departments.
2. Identify areas of improvement: recognize areas where institutions excel and pinpoint areas that require special attention.
3. Engaging informed decision: Ensuring the data-driven decision to guide the allocation of resources, development of policies, and establishment of action plans.
4. Multiple data points: Feedback was collected through online surveys survey and in-person, creating a dataset that captures a broad spectrum of perspectives.

Methodology: The feedback collection process was designed to ensure transparency and reliability. It incorporates the following methods;

1. Structured questionnaire: A standardised questionnaire was developed covering a wide range of topics related to student's academic experience, student satisfaction, and suggestion regarding improvement.
2. Diversity of Demographics: The feedback was collected from different academic departments, genders, age groups, and academic years allowing comprehensive assessment

Students are most Important Stakeholders of Higher Education system .The Interest and Participation of students at all levels in both Internal Quality Assurance and External Quality Assurance have to play a central Role, With Regard to that our college is imparting learning experiences to the students in both curriculum and co curriculum platform . To assess our attempts , feedback forms have been collected from students



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Analysis of Parents Feedback on Curriculum

Collection of feedback forms has been done from parents and analysis was done.

Respondents: 50

S.N	Questions	Excellent	Very Good	Good	Average	Poor
1	Admission procedure	24	18	08	-	-
2	Infrastructure and I.T. Lab facility	30	14	06	-	-
3	Canteen facility	25	5	10	07	03
4	Library Facility	35	10	01	04	-
5	Sports and cultural activities	38	10	01	01	-
6	Student's counseling and Guidance	28	10	07	04	01
7	Use of Information and communication technology in the Institute	08	32	07	02	01
8	Academic Discipline (i.e. timely conduct of lectures practical's and related activities) observed by the Institute	40	08	02	-	--
9	Improvement in soft skills, knowledge, ethics, morality, observed by you in your ward while studying in Institute	22	18	06	03	03
10	Satisfaction with teaching / learning environment of the Institute	31	11	06	01	01
11	Enhancement of student through curriculum	30	09	08	02	01
12	Examination system adopted by the Institute	45	-	05	-	-
13	Evaluation and Feedback mechanism	33	15	02	-	-



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14	Training & Placements	29	20	01	-	-
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Analysis: From the analysis it can be seen that maximum number of parents are satisfied with the teaching learning environment & examination system adopted by college. Also there is enhancement in students through curriculum. Parents are satisfied with Academic Discipline. Parents suggested to conduct more soft skill oriented programs to develop overall personality of students & suggested to increase placement of college.




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Analysis of Teachers Feedback

This questionnaire is prepared to collect information about Teacher's feedback on curriculum. The scale has 4 levels of satisfaction between 1 to 5

(1- Strongly Disagree 2. Disagree 3. Neither agree nor disagree 4. Agree 5. Strongly Agree)

Sr. No	Curriculum ,Teaching , Learning, and Evaluation	Strongly Disagree	Disagree	Neither agree Nor Disagree	Agree	Strongly agree
1	Curriculum is suitable to the MBA course	-	-	-	06	01
2	Suitability of syllabus for both slow and fast learners	01	05	01	-	
3	Programmes outcomes of the syllabi is well defined	-	01	01	05	
4	Curriculum is based on Industry Need	-	-	-	06	01
5	Allocation of credits to syllabus in the course		01	03	08	02
6	The curriculum includes practical aspect along with theory	-	-	01	06	04
7	The curriculum helps to provide employment?	-	-	-	06	01
8	The curriculum helpful for developing soft skills?	-	-	--	05	02
9	The curriculum address to cross cutting issues such as gender, environment issue	-	-		06	01
10	The Value content of the syllabus in making the students good citizens	-	-	-	05	02

Respondents - 7



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Analysis:

From the analysis it is indicated that the teachers find curriculum suitable for the MBA course and also find it industry need based. The teachers also agree that curriculum includes practical aspects as well as theory aspects. The Curriculum is helpful in providing employment according to them. The teachers also agreed that Curriculum was helpful in developing soft skills and addresses cross cutting issues such as environment, gender and human rights.

For the Academic Year 2023-24 as the classes were conducted online, teachers faced many challenges like monitoring the attentiveness of students in the lectures, Internet connectivity problem, solving the numerical problems in the subject like Managerial Accounting, Decision Science, Financial Management, Contemporary Marketing Research, Research Methodology, etc.




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Alumni Feedback (30)

(1- Strongly Disagree 2. Disagree 3. Neither agree nor disagree 4. Agree 5. Strongly Agree)

Sr. No		1. strongly Disagree	2. Disagree	3. Neither agree nor disagree	4. Agree	Strongly Agree
1	The MBA curriculum is based on industry needs?		-	-	14	16
-	Does the curriculum include practical aspects along with theory?	-	-	-	02	28
3	The curriculum helps you to provide employment?	02	-	03	10	15
4	Is the Curriculum helpful for developing soft skills?	01	-	-	10	19
5	The Training provided by the Institute useful in Your Professional Life?	-	-	02	12	16
6	Do the Value-added courses & Certificate courses helped you in your Professional Life?	-	-	-	10	20

Analysis- Feedback analysis indicates that the training provided by the institute was useful in their professional life. The Curriculum enabled the students to meet Job requirement with the help of trainings. It was suggested that more such type of trainings should be provided. It was suggested to provide soft skills training. The alumni students suggested that more placement drives should be arranged by the college



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Analysis of student's Feedback on Curriculum

There are 6 questions in the feedback form. Collection of feedback forms has been done.

Respondents: 110

Sr. No	Question	Excellent	Very good	Good	Fair	Poor
1	Relevance of curriculum with current business needs?	65	25	05	00	00
2	Curriculum teaches practical aspects as per industry needs?	60	15	25	06	04
3	The ability of curriculum to provide help for employment?	50	22	18	18	02
4	Updation of curriculum from time to time?	87	11	09	00	03
5	Helpfulness of The Curriculum for developing soft skills.	91	8	11	00	00
6	Satisfaction about curriculum	85	20	3	2	00



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Feedback Analysis

Analysis: Most of the students find the curriculum relevant with current business needs. Maximum students also opine that the curriculum teaches practical aspects as per industry needs. Most of them find that curriculum helps in providing employment and that the curriculum is updated from time to time. The curriculum also helps in developing soft skills. The students are overall satisfied with curriculum. Students suggested that more specialization should be offered like IT Management, Rural Management, Family Business Management, Digital Marketing etc.




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